

## ***State of New Hampshire CIGNA Network Change Process***

For members currently living out of State or who are planning to move out of state in the near future, the following is the process for changing CIGNA networks to allow members to choose providers in their area and access higher level of coverage, i.e. Network-HMO or POS In-Network benefits.

Any member who is living out of the states needing services for the State of New Hampshire, must contact their HR representatives with the following information.

Member's Name  
Social Security Number  
Street Address, City, State and Zip code

The HR representative should then email Sharon Bridge with the information so that it can be determined if an additional network has to be added. If the network does need to be added, Sharon will coordinate internally the addition of the network so that new ID cards can be generated and mailed out to the members.

Please email Sharon at [sharon.bridge@cigna.com](mailto:sharon.bridge@cigna.com) or she can be contacted at 860.226.2092 for additional questions.

Please allow two weeks for the new network to be set up.